7. Confirm Appointment Page Summary  
req:

{

“bookingId”: “b0001”,

“date”: 2025-08-05,

“time”: 10.00am

}

res:

{

“expected\_duration”: “20 mins”

}

8. Confirm Appointment

Req:

{

“bookingId”: “b0001”,

}

Res:

{

“serviceName”: “birth certificate new”

“location”: “Kandy”

“date”: 2025-08-05,

“time”: 10.00am

“message”: “appointment confirmed”

}

9. Normal user message

Req

{

“userId”: “u00001”,

“message”: “hello there”

}

Res

{

“response message”: “your message has been sent, thank you”

}